

Elevator maintenance

No worries, thanks to professional
elevator maintenance



You can find more information about elevator maintenance on
www.mitsubishi-elevators.com/elevator-maintenance

Mitsubishi Elevator Europe

No worries about elevator maintenance

With over 65 years of experience, Mitsubishi Elevator Europe is the leading BeneLux-based authority when it comes to top-quality, reliable elevator and escalator installations, elevator maintenance and renovations. Thanks to our experience and expertise, we can provide professional elevator maintenance. We offer this service across the Netherlands. At the moment, for example, we maintain over 4,000 elevators.



Are you familiar with the situations below?

Unpredictable costs



The costs of maintaining your elevator are excessive. You've already had a few unpleasant surprises this year. Because the costs your maintenance company charges are too unpredictable, it may be wise to find out who else could help.

Too many elevator breakdowns



Are the buttons on your elevator not working, or the doors not opening? This means you have an elevator breakdown. Unfortunately, this occurs over 3 times a year at your location. Time for a change! Good and reliable elevator maintenance can help.

Slow help and bad communication



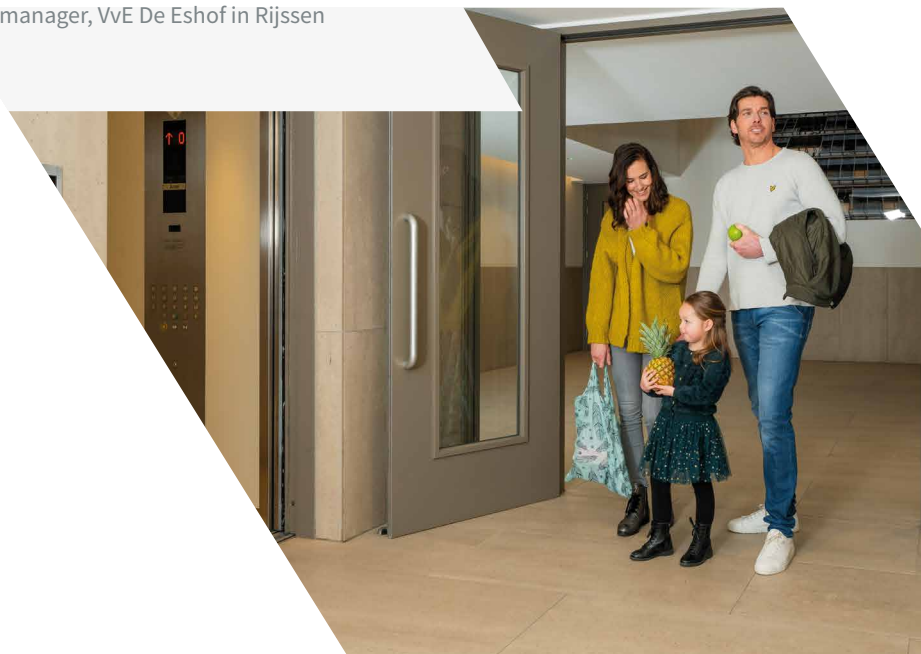
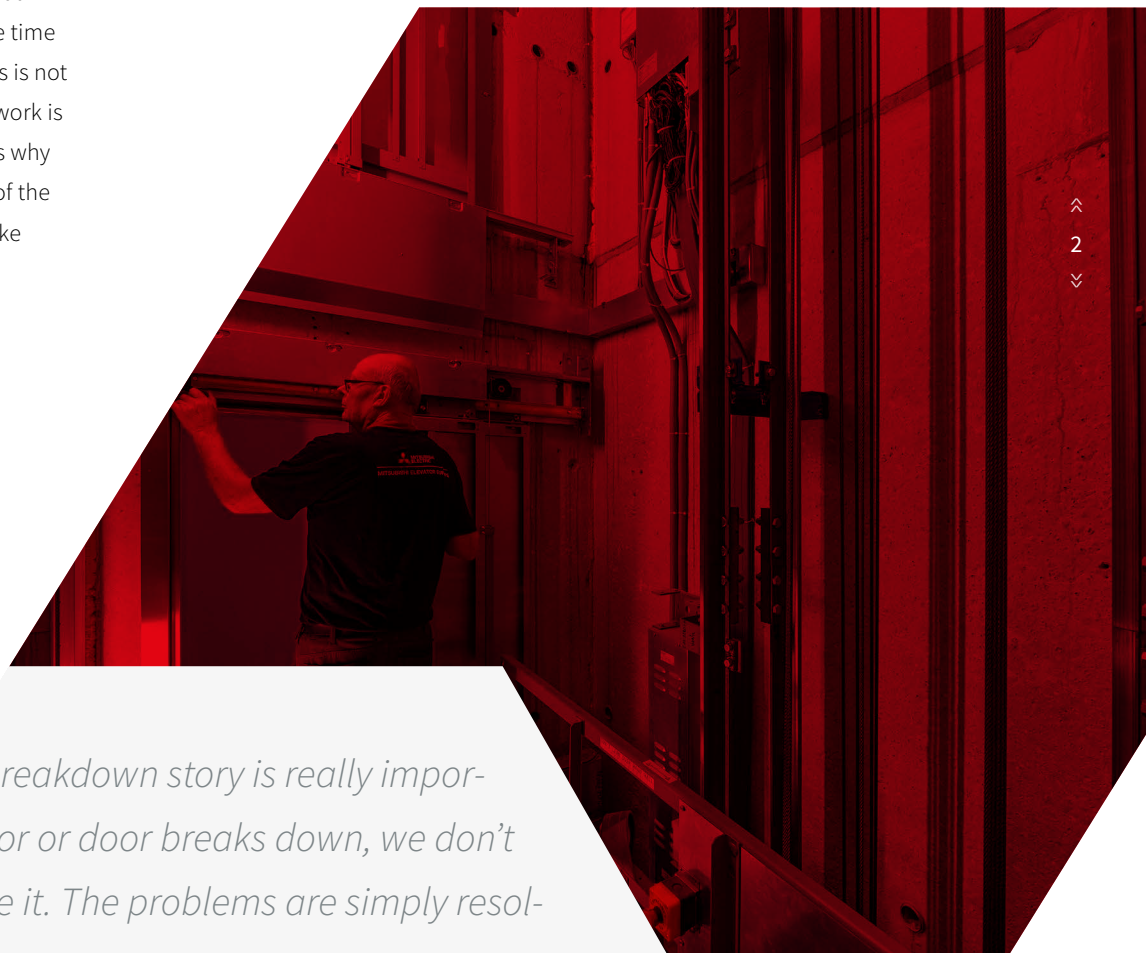
It may be that you're not happy with your current elevator maintenance process? The engineer turns up late or can't provide the right parts. Communication is not great either. We can help you here too.

Time for a change

Good elevator maintenance always starts with a suitable maintenance plan. Created on the basis of expertise, tuned to elevator usage intensity. We thus ensure that elevator installations are given the time that they need. In our opinion, this is not a case of a 20-minute check. Our work is based on a clear approach. That is why we carefully maintain all aspects of the elevator. Our services therefore take around 108 minutes.

“The whole breakdown story is really important. If a motor or door breaks down, we don’t need to chase it. The problems are simply resolved.”

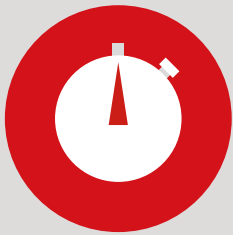
Building manager, VVE De Eshof in Rijssen



Why use Mitsubishi Elevator Europe for your elevator maintenance?

Elevators in buildings are important networks for moving people around. If they are not working, it will create congestion and delays. That is why we do our best to keep your elevator moving by means of customised maintenance. Why should you choose us? We'll give you 6 reasons.

Lowest breakdown rates in the Netherlands

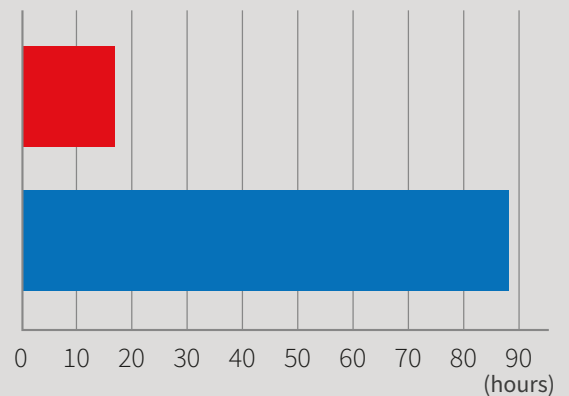


Various measurements from independent bodies (including WPM, Liftinstituut, Eurlicon) have shown that elevators that are maintained by us have the lowest breakdown rates in the Netherlands. Across our entire maintenance portfolio, we have just 1.0 breakdown per elevator per year. This percentage is even lower for Mitsubishi elevators. Our performance is therefore much better than the national average, which is almost 3 breakdowns per elevator per year.

Hours out of service per elevator/year

Mitsubishi Elevator Europe

Market average



Clear communication and planning



You want comprehensive information about work and maintenance on your elevators, in good time. The earlier, the better. We understand. That is precisely why we always maintain clear plans and keep our lines of communication short. This personal approach and service method also guarantees you one, central point of contact.

Ask for a no-obligation quote

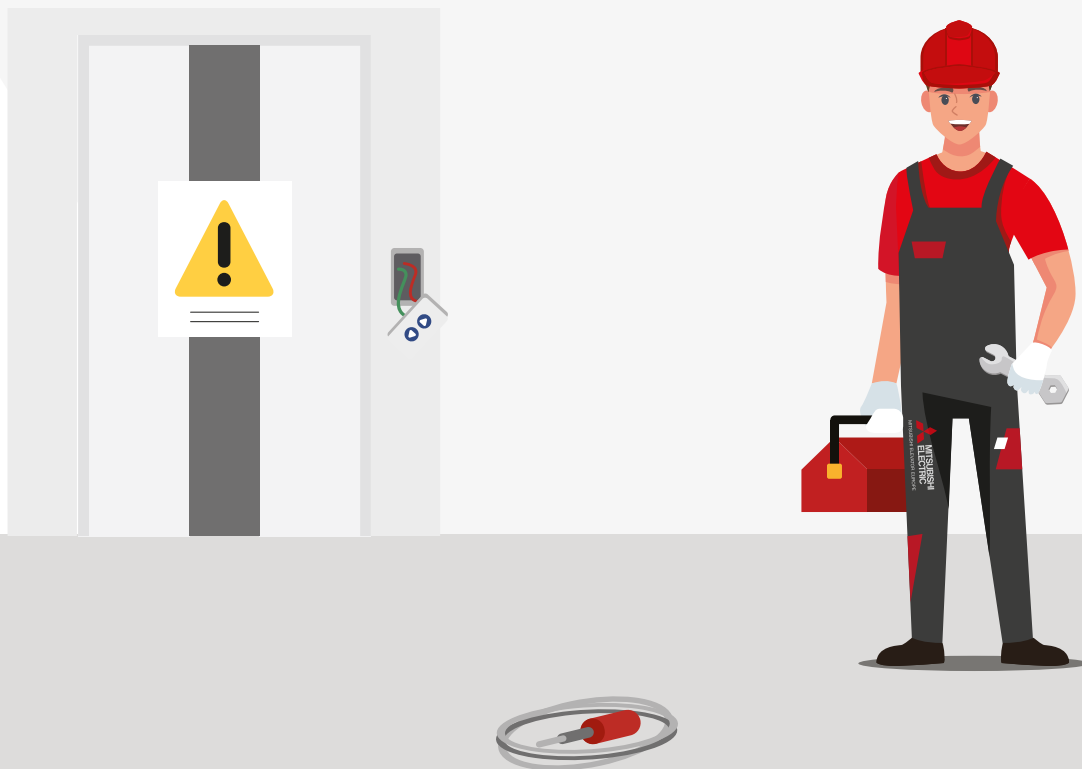
Are you curious about our attractive rates and options for elevator maintenance? We'd like to know more about your situation so we can create a no-obligation quote.

www.mitsubishi-elevators.com/request-quotation

Need an elevator inspection? Make an appointment

We can also drop by to make a no-obligation check of your elevator installation.

www.mitsubishi-elevators.com/request-lift-inspection



Every elevator has its own maintenance plan



Thanks to many years of experience with various elevators and elevator types, in all sorts of settings, we are more than capable of creating the very best maintenance plan for every elevator and user situation. We thus ensure the right service intervals and guarantee compliance with maintenance requirements. With us, you can be sure of effective and efficient elevator maintenance for a reasonable price.

Rapid help thanks to 24/7 service across the Netherlands



Do you need assistance? We send reports directly to one of our forty maintenance and service engineers. They are spread across the Netherlands. Our services, just like our customer support, are available 24/7, throughout the year. We are also available at night and over the weekends. We can therefore help you with elevator problems immediately.

Honest and open about costs and tasks



Nowadays, transparency in terms of both tasks and costs is of the utmost importance. That is why we provide our customers with accurate, long-term maintenance plans and clear management reports. Elevators don't just perform more efficiently, you also avoid any unpleasant surprises.

Sufficient spare parts in stock



Does a part need replacing? We have plenty of spare parts in stock for all of the elevators in our maintenance portfolio in our storage depots across the country. As a result, customers can rest assured that our service engineers will be able to provide the right expertise and materials immediately to maintain, repair or fix elevator breakdowns.

In 6 steps to a suitable elevator contract

You want to the best maintenance schedule for your elevator installation. How do we put that together? And what does elevator maintenance involve? We focus on the following 6 factors. On the basis of these points, we then create an elevator contract with you. We thus guarantee the quality of our elevators. Not too much but also not too little maintenance and always at a reasonable price.

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Make



Is your elevator made by another brand? No Problem! We also maintain elevators made by different brands. During the inspection, we will offer the right advice for your elevator(s).

Type of user



Who uses the elevator? Are they residents, staff, or is the elevator used as a service elevator to carry goods?

Type of elevator



The right elevator for your usage and requirements. We take the lifting capacity into account plus the various requirements in relation to comfort and size.

Usage intensity



Who is using the elevator and how is it used on a day to day basis? These are really important factors in terms of maintaining the elevator. This is how you avoid standstills and breakdowns.

Age



Just like other products that you use every day, the age of your elevator is a significant factor. That is why we examine usage and the corresponding wear and tear.

Environment



Where is the elevator located? Is it behind closed doors or outside in a car park or at the supermarket? Environmental factors play a huge role and we take these into account.

Innovatoren in Venlo



“Mitsubishi Elevators Europe is a perfect maintenance company for us. The lines are short when there are problems. The response times are great and agreements are always fulfilled.”

– Jan-Willem van Dijk, Innovatoren in Venlo

Easily resolved with:

Make an appointment for an elevator inspection

We will drop by to check your elevator installation, without obligation.

www.mitsubishi-elevators.com/make-an-appointment

Ask for a no-obligation quote

Are you curious about our attractive rates and options for elevator maintenance? We'd like to know more about your situation so we can create a no-obligation quote.

www.mitsubishi-elevators.com/request-quotation

Does the elevator need replacing?

Check out M-Use®. With M-Use®, it's no longer necessary to own the elevator. For a fixed amount per month, you get a top-quality elevator. You set the level of investment and elevator maintenance and we organise the rest. So no unpleasant surprises. M-Use® also allows you to support the circular use of raw materials and have a more sustainable approach to energy.

Curious about the options with M-Use®?
For more information go to

www.mitsubishi-elevators.com/m-use



With over 65 years of experience, Mitsubishi Elevator Europe is the leading authority when it comes to top-quality, reliable elevator and escalator installations, elevator maintenance and renovations.

Visit our website

For a complete overview of our organisation, to request a comprehensive elevator inspection or to create your own elevator with our configuration tool.

www.mitsubishi-elevators.com



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